### MFA's Dooming Impact



## An Extreme Risk for Catalog & Mail-Order Retailers

Presented by Hamilton Davison, President & Executive Director
American Catalog Mailers Association







# Americans Rely on Catalog & Mail-Order Shopping

- Nearly half of America buys from catalogs at least once per year
- Nearly 10% of catalog shoppers place their orders using traditional mailed-in order forms
- Nearly 22% of catalog shoppers (18 million) are over the age of 65
- Nearly 20% of catalog shoppers (16 million) are between ages 55-64
- Catalogs are especially important for rural Americans, shut-ins and the infirm.

For more on the social and cultural benefits from cataloging, see: <a href="http://bit.ly/14Atg7u">http://bit.ly/14Atg7u</a>



#### ◆ Businesses will Suffer...

<u>Cost of Compliance</u>: TruST research found that each mid-market & catalog retailer will spend:

\$80-290K in Initial Setup Fees \$57-260K in Yearly Maintenance Costs





Full study available at <a href="http://bit.ly/1HYhXnE">http://bit.ly/1HYhXnE</a> or <a href="http://bit.ly/1HYhXnE">www.truesimplification.org</a>



#### A Mountain of Worries...

Beyond compliance costs... there are other concerns:

- Educating customers and consumer confusion
  - Anything that adds complexity to the order process depresses order rates
- Subjection to multiple audits
  - Underemployed accountants become commissioned bounty hunters???
- Subjection to over 9,600 taxation jurisdictions
  - Need for additional accounting staff and legal representation



Exempt from taxation in

Louisiana





**Not** exempt from taxation in

**New York** 



#### **Customers Will Suffer...**

**Burdening the Consumer** – The responsibility for computing tax could encourage customers not to shop

	SHIPPING, HANDLING & PR	ROCESSING	(4)	Total Merchandise	\$		
	Order Total Ad		REWARDS MEMBERS		Subtract:		
	REWARDS MEMBERS for details see reverse	\$4.99	Members loke 5% dispount on merchandide REWARDS Annual Fee add \$14.99		\$		
	Up to \$25.00	\$4.99	Add Shipping, Handling & Processing			\$	
	\$25.01 to \$50.00	\$6.99	Add \$7.95 for Express Delivery or odd \$16.95 for Express PLUS Priority Service plus prompt FREE				
	\$50.01 to \$75.00	\$8.99				00	
	\$75.01 to \$100.00	\$10.99	Priority Service plus prompt FREE Replacement for orders lost in transit		9	.99	
	Over \$100.00	FREE	Subtotal		\$		
	Conaction orders payable in U.S. fixeds only. Please double the shipping and handling.		+ADD SALES TAX (see below)	bolt/sector officers	\$	???	
			TOTAL AMOUNT DUE		\$		

- Computing the Tax While the tax rate computation is simple math, the confusion comes in for issues like:
  - Non-standardized classification of products by each state
  - Ordering on a sales tax holidays
  - Penalty for miscomputation who absorbs the difference?

#### And Many Rates to Review...

AmeriMark Direct, mailer of several catalogs, would have to create a 54-page booklet that explains to customers how to determine sales tax based on their state, explaining tax holidays, exemptions, rates.



### THE PLAIN DEALER

AmeriMark
Direct
president
wonders how
his catalogs
will collect
sales tax under
the MFA



#### Businesses will be Burdened & May Even Shutter...







don't think we'd be able to exist

Terri Alpert, Founder &, CEO

without a massive level of simplification



For more details on the risk to business, see ACMA's Congressional testimony: <a href="http://bit.ly/1HYci0Z">http://bit.ly/1HYci0Z</a>









# LET'S MAKE THE MARKETPLACE FAIRNESS ACT FAIR





CONSISTENT HOLIDAYS & DEFINITIONS

CONSOLIDATED SOFTWARE & COMPENSATION



#### **Thank You**



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