The Software Alliance

**BSA** 

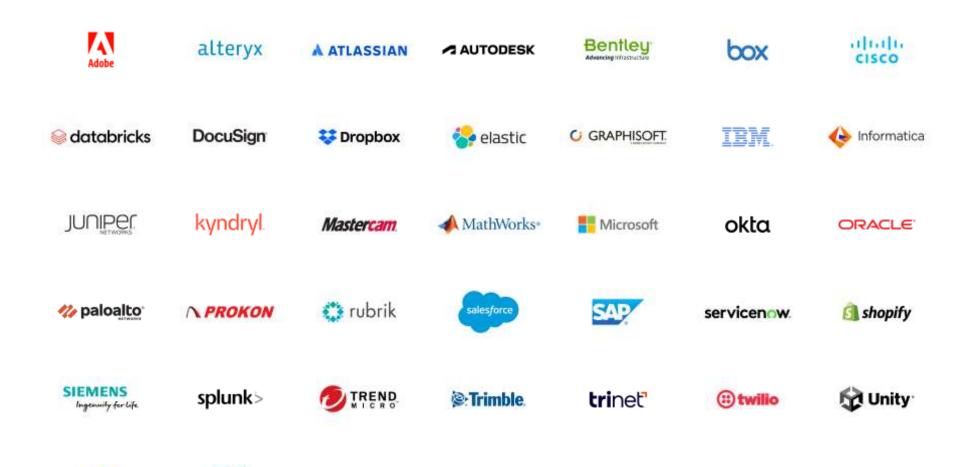
# Al Snapshot

NATIONAL CONFERENCE OF STATE LEGISLATURES
SEPTEMBER 29, 2023

### **BSA Global Members**

workday.

zendesk



zoom

#### Al Across Industries

#### AI ACROSS SECTORS

Al systems can be used in a range of industry-specific scenarios, many of which help companies improve existing products and services.



#### Transportation

Al systems can improve the efficiency of airlines, by helping to pinpoint causes of any slowdowns in the process of cleaning, refueling, and reloading an airplane. Detecting these delays early helps the airline mitigate their effect on passengers.



#### Manufacturing

Al design tools can optimize manufacturing processes, to reduce waste and improve products. This is true from early phases, where Al can help design and test new prototypes, to factory floors where Al systems can identify maintenance and quality-control issues.



#### Agriculture

Farmers use Al systems to analyze large volumes of weather and crop information, helping them monitor their crops, increase yields, and adjust to rain and drought conditions.



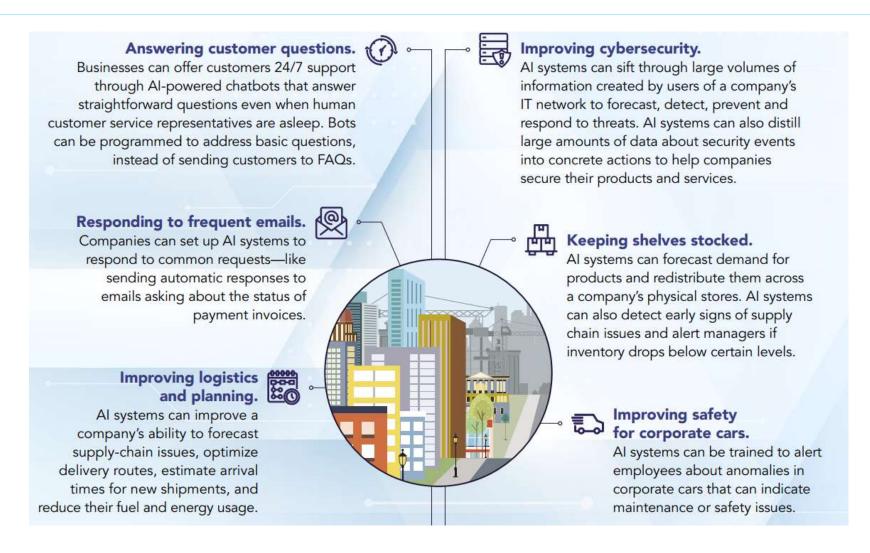
#### Construction

Companies use Al to streamline the process of designing and constructing new buildings. They can also create "digital twins" of real-life cities to understand environmental and other impacts of a proposed design.

## Everyday AI for Consumers



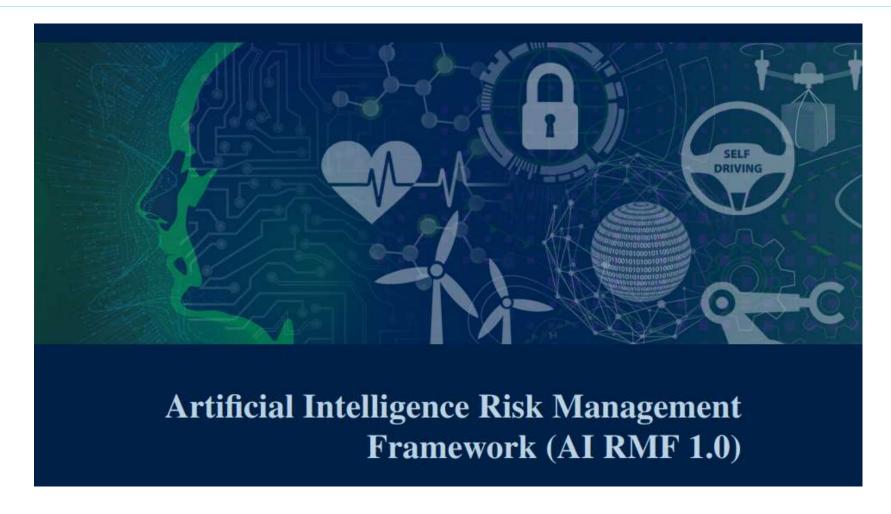
## Everyday AI for Businesses



### Developers and Deployers: Distinct Roles



## Risk Management Programs



### Impact Assessments for High-Risk Al



Impact assessments have three purposes:



DENTIFYING potential risks that an Al system may pose.



QUANTIFYING the degree of potential harms the system could generate.



DOCUMENTING steps taken to mitigate those risks.

### Impact Assessments: Leveraging Privacy

#### HOW IMPACT ASSESSMENTS ARE USED IN PRIVACY AND DATA PROTECTION

Impact assessments are already used in a range of other fields, including privacy and data protection. A broad range of global and state privacy laws already require organizations to conduct impact assessments, and those processes can be leveraged to conduct Al-focused impact assessments. Impact assessments are an important and proven accountability tool to identify and mitigate risks, which can promote the responsible development and use of high-risk Al systems.



United States: At least 10 state privacy laws require data controllers to conduct impact assessments for specific types of data processing, such as processing involving sensitive personal data, targeted advertising, sale of personal data, and certain types of profiling.



European Union: Under the General Data Protection Regulation, controllers must conduct data protection impact assessments for certain activities, including those "likely to result in a high risk to the rights and freedoms of natural persons."



Worldwide: Privacy and data protection laws worldwide have also focused on the importance of impact assessments as a tool for improving accountability, ranging from requirements in Brazil, Korea, Singapore, and the UK, to guidance in Canada, Australia, and beyond.

# The Software Alliance

**Questions?** 

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#### More information:

- BSA Al Policy Resource Center: <u>ai.bsa.org</u>
- BSA: bsa.org