



#### Supportive Housing Overview

 Marcella Maguire, director of health systems integration, Corporation for Supportive Housing

#### Colorado

 Cathy Alderman, chief communications and public policy officer, Colorado Coalition for the Homeless

#### Georgia

 Maxwell Ruppersburg, director of the Office of Supportive Housing within the Georgia Department of Behavioral Health and Developmental Disabilities.

#### Q&A

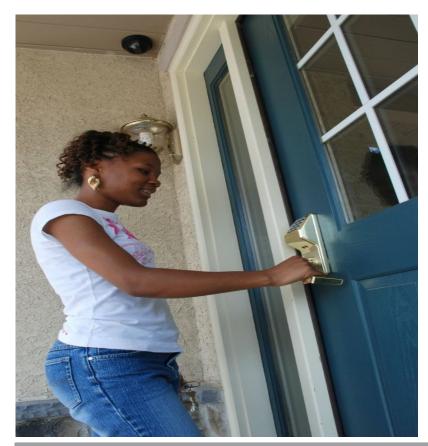


## Agenda



Permanent Supportive Housing: Defining and Financing
Marcella A. Maguire, Ph.D.
Director, Health Systems Integration, CSH

### Advancing Housing Solutions That...







Improve lives of vulnerable people

Maximize public resources

Build strong, healthy communities

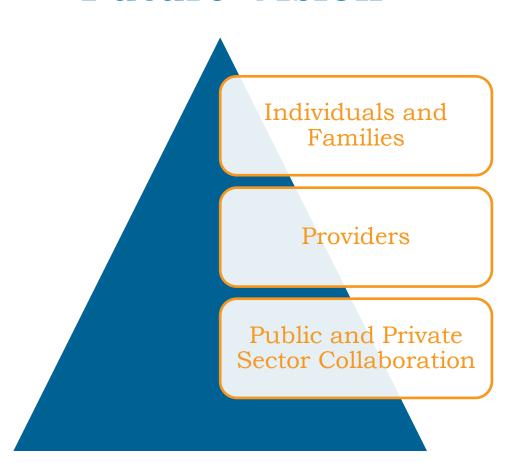
### **Maximizing Public Resources**

CSH collaborates with communities to introduce housing solutions that promote integration among public service systems, leading to strengthened partnerships and maximized resources.



# Navigating Multiple Sectors: Where Does the Burden of Coordination • Current Reality Lie? • Future Vision

Public and Private Sector Collaboration Providers Individual and Families



## Supportive Housing is the Solution

Supportive housing combines affordable housing with services that help people who face the most complex challenges to live with stability, autonomy and dignity.



# How do you describe Supportive Housing?

#### **Supportive Housing is...**

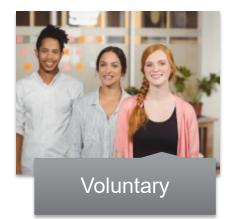
**Housing + Supportive Services + Property Management + Community** 















Targets
households with
multiple barriers
to stable
community living





# Supportive Housing Outcomes

Supportive Housing Generates Significant Cost Savings to Public Systems, including decreased use of...



Homeless shelters



Hospitals



**Emergency rooms** 



Jails and prisons



# Supportive Housing Outcomes

# Supportive Housing Benefits Communities.



Improves the safety of neighborhoods



Beautifies city blocks



Increases or stabilizes property values over time



# Key Components of Supportive Housing

Targets households with multiple barriers

2
Provides unit with lease

Housing is affordable

Engages tenants in flexible, voluntary services

Coordinates among key partners

Supports connecting with community

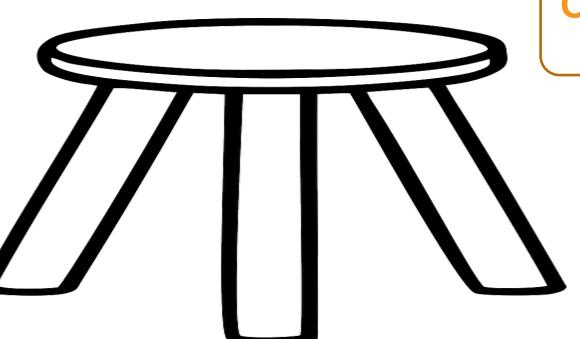
6



# The 3 legged stool of Supportive Housing Financing

**CAPITAL** 

**Building the property** 



**OPERATING** 

**Keeping the rent** affordable

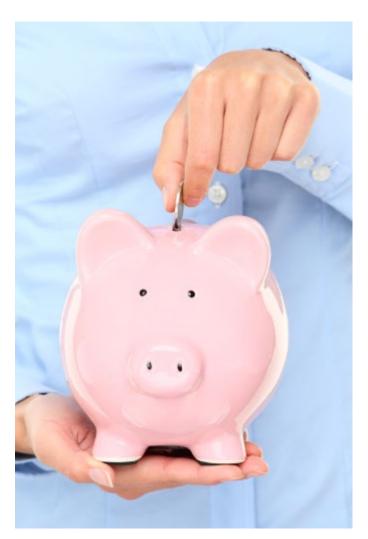
**SERVICES** 

In Home Services



# Housing is affordable.

#### **Sources of Affordability**



#### Continuum of Care

 Formerly Shelter + Care (S+C) and Supportive Housing Program (SHP) Housing
Opportunities for
Persons with AIDS
(HOPWA)

Veterans
Administration
Supportive
Housing (VASH)

Housing Choice Voucher (HCV)

HOME Tenant Based Rental Assistance (TBRA)

State/Local rental subsidy program

Tenant paid rent

Others...



Services are flexible, voluntary and assertive offering Whole Person Care Coordination

#### **Sources of Services Funding**



Medicaid Benefit SAMHSA Block grants

Veterans Administration Services HUD Supportive Services

Philanthropy

State/Local Services funds

Others...





#### SUMMARY OF COVID RELIEF FUNDING WASHINGTON

1889 JS			Housi	ng and Url	ban Deve	lopment			Н		Treasury			
	CARES ACT						American	Plan Act			FY21 Federal Budget			
	CDBG <sub>1</sub> ESG <sub>3</sub>		APD		HCBS FMAP	Health Menta Center Healt		SUD Block	Mental Health Block	SUD Block	Emergency Rental			
	State	LOCAL₁	State	LOCAL 4	State	LOCAL	24 Local HAs	Bump Plan <sub>7</sub>	Support 8	Block Grant <sub>9</sub>	Grant 10	Grant	Grant	Assistance Program <sub>12</sub>
	\$38 m	\$61 m <sub>2</sub>	\$56.3 m	\$59.7 m	\$23.4 m	\$74.6 m	2442		\$213 m for					\$510 m
TOTAL RESOURCES	\$99.5 m		\$11	6 m	\$98.	1 m	2443 vouchers	\$524 M	27 Health Centers	\$33.2 m	\$30.5 m	\$19.2 m	\$35.4 m	

- 1: https://www.hud.gov/program offices/comm planning/budget/fy20
- 2: The Community Development Block Grant (CDBG) Entitlement Program provides annual grants on a formula basis to entitled cities and counties. In WA there are 31 counties receiving grants including Seattle, King, Snohomish, Pierce, Spokane, Tacoma.
- 3: https://www.hud.gov/program\_offices/comm\_planning/budget/fy20
- 4. Emergency Solutions Grant or ESG is a formula grant program. Eligible recipients generally consist of metropolitan cities, urban counties, territories, and states, as defined in 24 CFR 576.2. In WA there are 6 jurisdictions receiving funds besides the state. Those jurisdictions are Seattle, King, Snohomish, Spokane, Pierce, Tacoma.
- 5: https://www.hud.gov/sites/dfiles/CPD/documents/HOME-ARP.pdf
- 6: https://www.hud.gov/EHV
- 7: https://www.hca.wa.gov/assets/WA-State-ARPA-spending-plan.pdf
- 8: https://bphc.hrsa.gov/program-opportunities/american-rescue-plan/awards/wa
- 9: https://www.samhsa.gov/grants/block-grants/mhbg-american-rescue-plan
- 10: https://www.samhsa.gov/grants/block-grants/sabg-american-rescue-plan
- 11: <a href="https://www.samhsa.gov/sites/default/files/covid19-programs-funded-samhsa-fy21.pdf">https://www.samhsa.gov/sites/default/files/covid19-programs-funded-samhsa-fy21.pdf</a> This SAMHSA lists all CARES Act and ARPA funds for each state and is the source for the information in this column and the next column.
- 12: <a href="https://home.treasury.gov/system/files/136/Emergency-Rental-Assistance-Payments-to-States-and-Eligible-Units-of-Local-Government.pdf">https://home.treasury.gov/system/files/136/Emergency-Rental-Assistance-Payments-to-States-and-Eligible-Units-of-Local-Government.pdf</a>. This includes payment to the state and payments to 13 counties and cities including King County, Snohomish County, Seattle City, Pierce County and Clark County.



Possible Uses of

**Funding** 

**Develop New Units** 

Supportive Services

Behavioral Health

Housing Support

Acquire, Develop,

Convert, Rehab Units

Tenant-Based Rental

Security Deposit

Services

Services

to PSH

Assistance

Assistance

#### Housing and Urban Development

Treasury

\$510 m

FY21 Federal Budget

Emergency Rental
Assistance Program

# ALLOWED USES OF COVID

#### **RELIEF FUNDING**

IN

**HOUSING** 

								i L		
		CARES	S ACT		American Rescue Plan Act					
CDBG		G	ESC	G	НОМЕ	ARP	Emergency Housing Vouchers			
	tate ency	LOCAL	State Agency	LOCAL	State Agency	LOCAL	Local Housing Authority			
\$	38 m	\$61 m	\$56.3 m	\$59.7 n	\$ <b>23.4 n</b>	\$74.6 m	2443 Vouc			

**/** 

**V** 

1



#### **Health and Human Services**

SUD

**Block** 

Grant

#### American Rescue Plan Act

Health

Center

Support

**HCBS** 

**FMAP** 

Bump

Mental

Health

Block

Grant

**FY21 Federal Budget** 

**SUD Block** 

Grant

Mental

**Health Block** 

Grant

			Grant			
Possible Uses of Funding	\$524 m	\$213 m	\$33.2	\$30.5	\$19.2	\$35.4
Develop New Units						
Supportive Services	<	<b>\</b>	<b>&gt;</b>	<b>&gt;</b>	>	<b>✓</b>
Behavioral Health Services	<b>S</b>			<b>\</b>		
Housing Support Services	<b>&lt;</b>		<b>\</b>	<b>✓</b>	<b>\</b>	\( \)
Acquire, Develop, Convert, Rehab Units to PSH						
Tenant-Based Rental Assistance			<b>✓</b>	<b>\</b>	<b>✓</b>	>
Security Deposit Assistance	<b>&lt;</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>

#### **ALLOWED**

#### **USES OF COVID**

#### **RELIEF FUNDING**

#### **Services**

#### **TIMEFRAMES for USES OF COVID RELIEF FUNDING IN WASHINGTON**

THE STATE OF		Housing and Urban Development										Health and Human Services						
NIHSK CONTRACTOR		CARE	S ACT			American Rescue Plan Act FY21 Federal							Budget					
1889	CI	CDBG		CDBG ESG		SG	HOME ARP		Hou	Emergency Housing Vouchers		BS AP	Health	Mental th Health	SUD	Mental Health	SUD Block	ERA
	State	LOCAL	State	LOCAL	State	LOCAL	LOG	CAL	Bun		Centers	Block Grant	Block Grant	Block Grant	Grant	Program		
	\$38 m	\$61 m <sub>2</sub>	\$56. 3 m	\$59.7 m	\$23.4 m	\$74.6 m	2443 sta	tewide	\$524	4 m	\$213 m	\$33.2 m	\$30.5 m	\$19.2 m	\$35.4 m	\$510 m		
Funds expended by	peri	period of afte afte		nonths er grant eement gned <sub>2</sub>	9/30/2030 <sub>3</sub> 9/30/23 <sub>4</sub>		′23 <sub>4</sub>	3/31/	/24 <sub>5</sub>	3/31/23 <sub>6</sub>	9/3	30/25	3/1	4/23	9/30/25 <sub>7</sub>			
				_														
State Department	Commerce		Commer ce		8 award the st				Washii State F Ca Autho	lealth re	27 Health Centers <sub>9</sub>	1	vioral Heal <sup>.</sup>	th and Red	covery	Commerce		

- 1. <a href="https://www.hud.gov/sites/dfiles/CPD/documents/CDBG-CV">https://www.hud.gov/sites/dfiles/CPD/documents/CDBG-CV</a> <a href="Notice Federal Register Publication 2002-08.pdf">Notice Federal Register Publication 2002-08.pdf</a>
- 2. <a href="https://www.hud.gov/sites/dfiles/OCHCO/documents/20-08cpdn.pdf">https://www.hud.gov/sites/dfiles/OCHCO/documents/20-08cpdn.pdf</a>
- 3. https://www.hud.gov/sites/dfiles/OCHCO/documents/2021-10cpdn.pdf
- 4. https://www.hud.gov/sites/dfiles/PIH/documents/PIH2021-15.pdf
- 5. <a href="https://www.dhhs.nh.gov/ombp/medicaid/documents/hcbsarpplan721.pdf">https://www.dhhs.nh.gov/ombp/medicaid/documents/hcbsarpplan721.pdf</a>
- 6. https://bphc.hrsa.gov/program-opportunities/american-rescue-plan
- 7. <a href="https://home.treasury.gov/system/files/136/ERA2">https://home.treasury.gov/system/files/136/ERA2</a> Grantee Award Terms 572021.pdf
- 8. <a href="https://www.hud.gov/sites/dfiles/CPD/documents/HOME-ARP.pdf">https://www.hud.gov/sites/dfiles/CPD/documents/HOME-ARP.pdf</a>
- 9. <a href="https://bphc.hrsa.gov/program-opportunities/american-rescue-plan/awards/wa">https://bphc.hrsa.gov/program-opportunities/american-rescue-plan/awards/wa</a>

## THANK YOU!

Follow up at <a href="mailto:Maguire@csh.org">Marcella.Maguire@csh.org</a>

Twitter- @cella65







Results from the Denver Supportive Housing Social Impact Bond Initiative

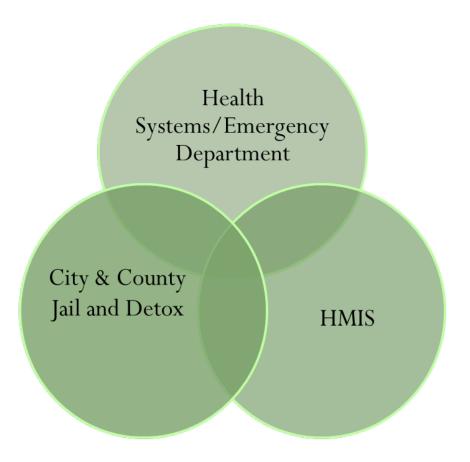


Denver SIB – The BASICS									
Goal	Addresses the underlying causes of homelessness, including mental illness and substance abuse, while also reducing costs in the criminal justice and emergency health systems in the City of Denver by providing housing and supportive case management services to individuals experiencing homelessness.								
Project Dates	2016-2021								
Target Population	250 individuals who frequently use the city's emergency services in Denver, including police, jail, the courts and emergency rooms. (250 of which cost \$7 million per year)								
Outcomes Funding	\$8.6 initial investment across 8 investors; \$11.4M max repayment								
Outcome Payor	City of Denver								
PFS Funding Use	Services, limited housing related costs								
Service Model	Modified Assertive Community Treatment (ACT); 2 providers								
Evaluation	Randomized Control Trial led by Urban Institute, paid for by City of Denver (outside PFS transaction)								
Success metrics	Stable housing + jail day reduction								

## Why this group?

- Each year, 250 chronically homeless individuals account for:
  - 14,000 days in jail
  - 2,200 visits to detox
  - **1,500** arrests
  - 500 emergency room visits
  - Each year, the average cost to taxpayers per individual is \$29,000, resulting from jail days, police encounters, court costs, detox, ER and other medical visits.
  - Each year, the City spends approximately \$7 million on 250 individuals to cover the expenses above.

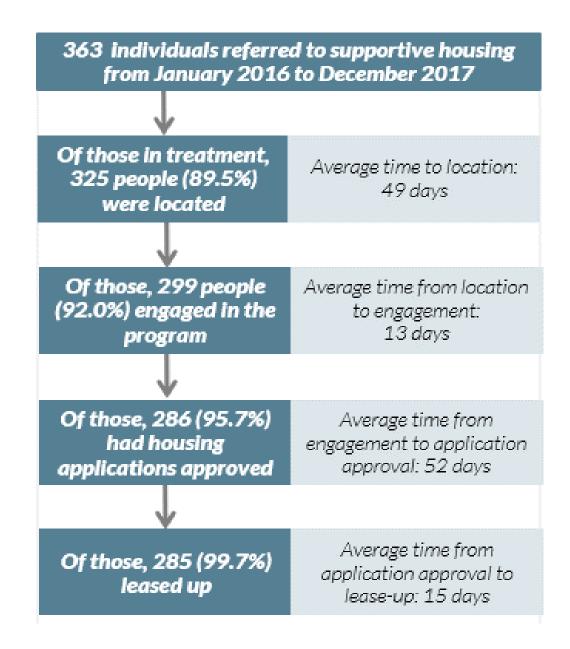
#### **DATA SYSTEMS & MATCHING**





### Engagement

- The evaluation implemented a randomized controlled trial of 724 individuals who were eligible for the initiative.
  - 363 were randomized to the treatment group.
  - 361 were randomized to the control group.
- Of those in the treatment group, 79 percent (285 people) were located, engaged, and housed.



## Significant Behavioral Health Concerns

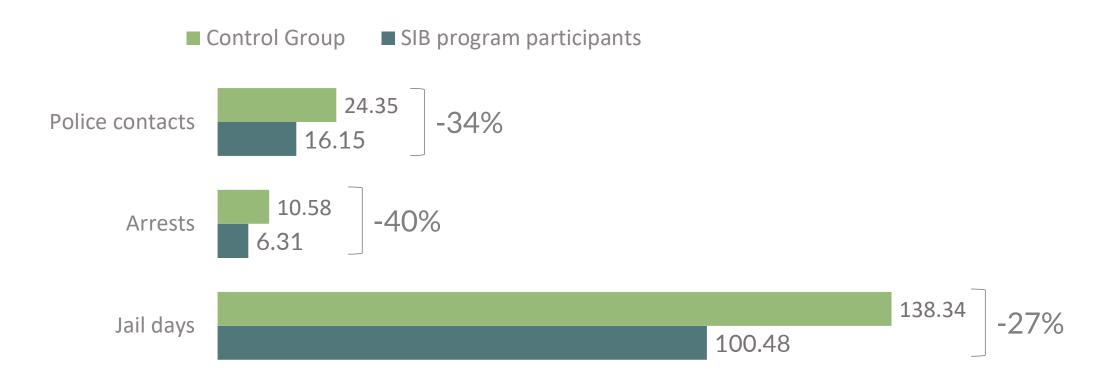
	SIB Participant Jail Health Records (n=307)
Mental Health Diagnosis	
Any Mental Health Diagnosis	56%
Anxiety	18%
Depression	23%
Schizophrenia & Other Psychotic Disorders	27%
Developmental Disorder	5%
PTSD	15%
Bipolar	26%
Other Mental Health Disorders	6%
Substance Use Diagnosis	
Any Substance Use Diagnosis	75%
Alcohol	55%
Cocaine	21%
Opioids	14%
Other Substance	36%
Smoking	72%

## **Housing Stability**

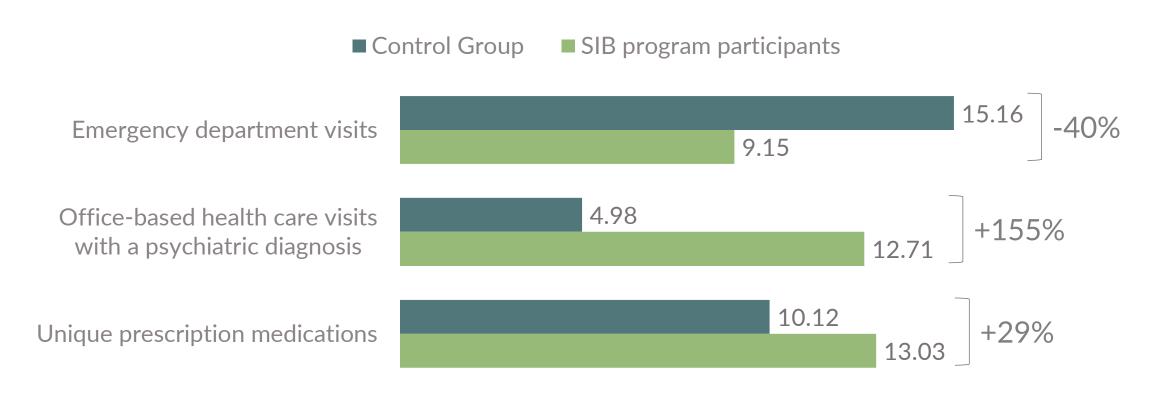
- After accessing supportive housing, participants maintained high housing stability rates.
- At one year, 86 percent of living participants remained in stable housing at one year; at two years, 81 percent remained in housing; at three years, 77 percent remained in housing

	1 Year after Entering Housing			rs after g Housing	3 Years after Entering Housing		
	N	Share	N	Share	N	Share	
Still in SIB housing	234	83%	204	75%	165	68%	
Never exited	227	80%	185	68%	142	58%	
Reentered housing	7	2%	19	7%	23	9%	
Other permanent housing	0	0%	0	0%	2	1%	
Deaths	11	4%	21	8%	28	12%	
Unplanned exits	45	16%	67	25%	71	29%	
Still housed, among living participants		86%		81%		77%	

# People in supportive housing <u>had fewer interactions</u> with the criminal justice system on average than people receiving usual services.



# People in supportive housing used less emergency health care and received more office-based care on average than people receiving usual services.

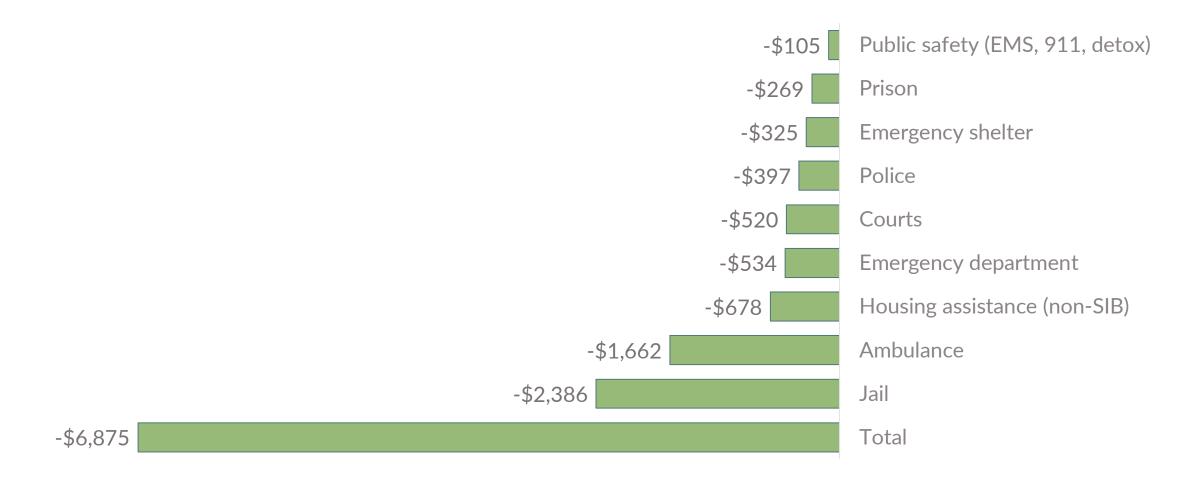


### Impact on Public Safety

- In the three years after referral to the program, people who were referred to supportive housing services <u>had four fewer visits to a detoxification facility</u> (a 65 percent reduction) than those who received services as usual in the community.
- Participants in supportive housing also <u>had fewer EMS responses</u> from the public safety system, though the differences were not statistically significant.

	Intent-to-	Treat Regression A	djusted	Treatment-on-the-Treated IV Regression Adjusted						
	Treatment group	Control group		Control group						
	mean	mean	Difference	Treated mean	mean .	Difference				
			-4.37***			-5.54***				
<b>Detox Responses</b>	2.38	6.75	(1.36)	1.20	6.74	(1.74)				
			-1.51			-1.92				
<b>EMS Responses</b>	8.08	9.59	(1.53)	7.67	9.59	(1.95)				

# Approximately half of the total per person cost of the Denver SIB was offset by avoided costs for emergency public services.



# What's next after SIB → Denver Housing to Health (H2H) Pay for Success Project (SIPPRA Project)

The Federal Social Impact Partnerships to Pay for Results Act (SIPPRA) (passed 2018) – awarded Aug 2021

Eligible participants are individuals with a record of at least eight arrests over the past three years; and a documented case of transiency at the time of their last arrest (i.e. homelessness), and are at high risk for avoidable and high-cost health services paid through Medicaid

Through the SIPPRA grant, Treasury will pay for reductions in Medicaid and Medicare usage among H2H participants

#### Size:

125+ individuals who are chronically homeless

#### **Duration:**

 7 years of SIB funding, additional time for evaluation and payment

#### **Services:**

- Assertive Community Treatment (ACT)
   (ratio of ~ 1 case manager to 10 individuals)
- Connection to preventative health + additional services

### Homelessness Resolution Efforts in Colorado

#### American Rescue Plan Act Funds

- Affordable Housing Transformational Task Force /SubPanel \$400m
- <u>Behavioral Health</u> Transformational Task Force /SubPanel \$450m
- Governor's <u>Proposal</u> for Homelessness Resolution "Safe and Healthy Communities" \$200m
- Emergency Housing Vouchers aligning with HCPF and OBH Funds

#### National Academy of State Health Policy Technical Assistance Grant

- Two-year Institute to address challenges related to sustainable financing of health and housing programs.
- Includes ensuring equitable access to housing-related services, demonstrating return on investment, collecting and sharing data among agencies and providers, determining effective governance structures for cross-sector housing and health initiatives, and measuring program outcomes.

#### Behavioral Health Administration

• CDHS, HCPF, and DOLA are working to adopt changes in licensing and reimbursement policy with the aim of opening new avenues for supportive services funding in the upcoming BHA



## Cathy Alderman

Chief Communications and Public Policy Officer

Colorado Coalition for the Homeless

calderman@coloradocoalition.org @ecalderman 303-319-9155



# BED·B·H·D·D

Georgia Department of Behavioral Health & Developmental Disabilities

National Conference of State Legislatures
March 2, 2022



Office of Supportive Housing

Maxwell Ruppersburg, Director, MPA, PMP

## Office of Supportive Housing





#### **OSH Mission:**

"House, support, and sustain individuals in need who have severe and persistent mental illness in order to prevent homelessness and promote independence and long-term recovery, in collaboration with our network of partners, efficiently and effectively."

# Georgia Housing Voucher Program (GHVP) Model

## Supportive Housing System Phases

#### 1. Outreach

- Individual is connected to a provider or presents for intake.
- Individual is identified at DBHDD Hospital.
- Individual receives outreach in correctional facility.
- PATH outreach occurs.

#### 2. Assessment

- Determination of eligibility.
- . Completion of NSH survey.
- If not eligible, individual is referred to other resources.

### 3. Application

- Completion of referral process for GHVP.
- Forms and document submission.
- Results in FO review of referral and issuance of voucher if appropriate.

### 4. Housing Search

- Housing search supported by provider begins.
- Individual exercises choice.
- Unit must accept vouchers and meet standards.

### 5. Leasing

- Lease signing and final paperwork gathered.
- Inspection scheduled and conducted prior to move-in.
- Furnishing and utility startup via Bridge Funding.
- Landlord enrollment.

### 6. Stability

- Individual receives ongoing housing support services.
- Optional treatment services.
- Program fidelity monitoring and evaluation.

## **GHVP Program Summary**

- State-funded housing voucher program administered by Georgia's state behavioral health authority (DBHDD).
- Result of 2009 Olmstead settlement between DOJ and State of Georgia. State still under DOJ monitoring.
- Independent, tenant-based, permanent supportive housing.
- Accessed through DBHDD's statewide provider network.
- Housing First and Evidence-Based Practices PSH model.

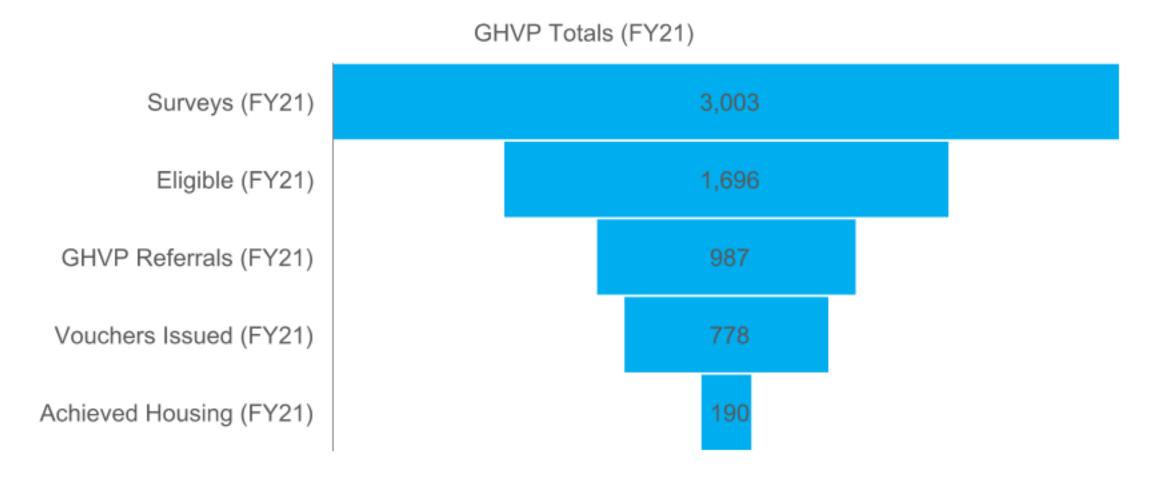
## **GHVP Program Population**

- Georgia residents 18 years or older in all 159 counties
- Household income under 50% Area Median Income (AMI)
- Diagnosis of Serious and Persistent Mental Illness (SPMI)
- Currently experiencing homelessness or in a transitional setting
- Meets one of below criteria
  - Chronically homeless (Definition from HUD)
  - Currently being served in DBHDD state psychiatric hospital
  - 3 or more hospitalizations or residential program visits in last 12 months
  - 3 or more ER visits in last 12 months
  - Exiting correctional system in last 90 days
  - Has a forensic status w/ DBHDD (incarcerated, preparing to be released)

## GHVP Figures and Timeframes

- Individuals currently in housing: approx. 1,900 individuals
- Timeframe from referral to voucher issuance: <10 days</li>
- Voucher conversion rate (FY21 vouchers): 37% conversion
- Median voucher conversion timeframe: 85 days to lease
- Voucher expiration: 120 days (increase from 60)

# GHVP Totals (FY21)



## GHVP Financial Figures

- State-funded Budget (FY22): \$20.6 Million
- Average annual subsidy cost per household: \$8,000
- Annual cost of housing supports per household: \$3,000\*
- Rental costs:
  - Participants not intended to pay more than 30% of income.
  - Payment Standards from HUD SAFMRs, CoCs, or local PHA standards.
  - Some participants have no income and GHVP pays 100% of the rent.
  - GHVP does not cover ongoing utility costs unless built into rent (a challenge)

<sup>\*</sup>Expected to decline as Medicaid billing increases.

## GHVP Bridge Funding

- Bridge Funding Program available to GHVP participants once approved for a voucher.
  - \$2,500 in one-time "startup" funding for each household to cover application fees, deposits, furniture, household goods, clothes, etc.
  - \$1,500 in Temporary Shelter (hotel/motel) while in search phase.
  - \$1,000 in Eviction Prevention in case tenant damages/debts occur.
  - Does not provide for ongoing expenses, e.g. utilities.
- Bridge payments made via DBHDD provider on behalf of individual and DBHDD reimburses provider agencies.

## Housing Support Program Description

- Ensures all GHVP voucher recipients receive ongoing support to:
  - Locate voucher-eligible housing
  - Navigate program requirements and processes
  - Maintain housing stability, connection to service system, and benefits
  - Promote independence, wellness, and recovery
- Monthly in-person wellness visits once housed. Twice monthly during first 3 months after becoming housed.
- Comprised of multiple Medicaid-billable supports/services
- Required component of GHVP. Treatment still not required.

## Coverage across system with Housing Supports

#### 1. Outreach

- Individual is connected to a provider or presents for intake.
- Individual is identified at DBHDD Hospital.
- Individual receives outreach in correctional facility.
- PATH outreach occurs.

#### 2. Assessment

- Determination of eligibility.
- . Completion of NSH survey.
- If not eligible, individual is referred to other resources.

### 3. Application

- Completion of referral process for GHVP.
- Forms and document submission.
- Results in FO review of referral and issuance of voucher if appropriate.

### 4. Housing Search

- Housing search supported by provider begins.
- Individual exercises choice.
- Unit must accept vouchers and meet standards.

### 5. Leasing

- Lease signing and final paperwork gathered.
- Inspection scheduled and conducted prior to move-in.
- Furnishing and utility startup via Bridge Funding.
- Landlord enrollment.

### 6. Stability

- Individual receives ongoing housing support services.
- Optional treatment services.
- Program fidelity monitoring and evaluation.

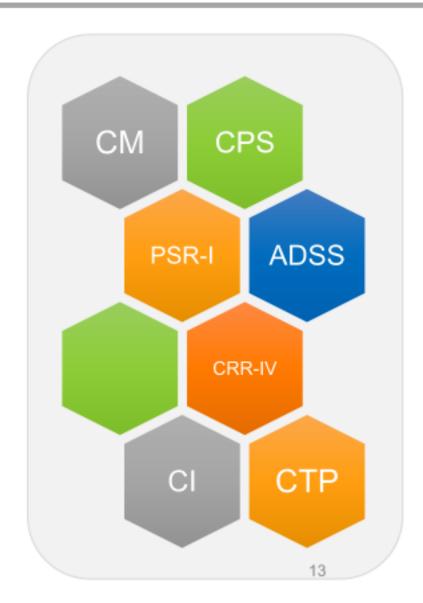
### Clinical Provider (required)

Clinical Provider (optional)

Housing Support Provider (required)

### Housing Support Program Medicaid-Billable Activities

- Combination of unbundled Medicaid-billable services make up the support program.
- Providers can bill for the following:
  - Case Management (CM)
  - MH and/or SUD Peer Supports (PS)
  - Psychosocial Rehabilitation Individual (PSR-I)
  - Addictive Disease Support Services (ADSS)
  - Crisis Intervention
  - Community Residential Rehabilitation (CRR-IV)
  - Community Transition Planning (CTP)



### State **Barriers** and Opportunities

- Lack of housing options for voucher recipients.
- National average 1-BR rent increase of 16% in 2021.
  - 22% in Georgia
- Low voucher acceptance/participation by properties.
- Lack of transitional housing options for those without shelter.
- Access to SSI/Medicaid benefits can take months.
- Households without income/benefits have fewer options.
  - · GHVP does not pay for ongoing utilities like Housing Choice Voucher.
- Mental health care may face lower reimbursement rates.

## State Barriers and Opportunities

- Create flexible funding programs (Bridge Funding)
- Incentives and mandates to increase housing options
  - Landlord Risk Mitigation Programs to provide risk coverage
  - Incentives like "hold fees" or lease-signing bonuses for properties
  - State/local regulations to improve voucher acceptance
- Integration of service systems and access points
  - Integration of statewide service assessments
  - Data-sharing and care coordination between behavioral health and homeless service systems
- Promoting access to federal benefits, e.g. via programs like SOAR.
  - SSI/SSDI Outreach, Access, and Recovery (SOAR) program from SAMHSA
- Assess mental health coverage and parity in your state.

## Partnerships

- HUD HCV Preferential Access
- State's Housing Finance Authority
- Continuums of Care
- Hospital systems
- County jail and state prison re-entry initiatives
- Advocates
- Housing First Pathways Institute





#### **Additional NCSL Resources**

- Housing & Homelessness Legislation
   Database
- Safe, Affordable Housing Can Increase
   Health and Reduce State Costs
- Connecting Housing and Health Through Medicaid

### **Kelsie George**

Policy Analyst, Health Program 303.856.1424 <a href="mailto:kelsie.george@ncsl.org">kelsie.george@ncsl.org</a>



Thank You!